



Academic and National Library
Training Co-operative

anltc.conul.ie

CONUL (Staff Training and Development)

Course application form

Course title: Customer Services Excellence (CSE)

Course code: ANLTC 2017-3

Date and venue: 29 March 2017, 1000 – 1600, The Creative Zone, Boole Library UCC.

Please print

Name:

Position:

Library:

Address:

Tel:

Fax:

E-mail:

Please give your personal contact number should we need to call you in the event of cancellation:

Objectives in attending the course:

Please invoice my library for: €120.00

Signature of local organiser:

Date:

Closing date for registration: Friday 10th March 2017

A cancellation fee will be charged. This course will run only if sufficient applications are received.

**Please send completed application (with signature of your local ANLTC organiser) to:
Donna Ó Doibhlin – donna.odoibhlin@ucc.ie**