

## Cluster Report On: TCD

### Survey: ANLTC Library Staff Survey 2004

Responses Received: 40

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#### Library

Response	Count	Percent
DCU	0	0.0%
DIT	0	0.0%
NLI	0	0.0%
NUIG	0	0.0%
NUIM	0	0.0%
RCSI	0	0.0%
TCD	40	100.0%
UCC	0	0.0%
UCD	0	0.0%
UL	0	0.0%

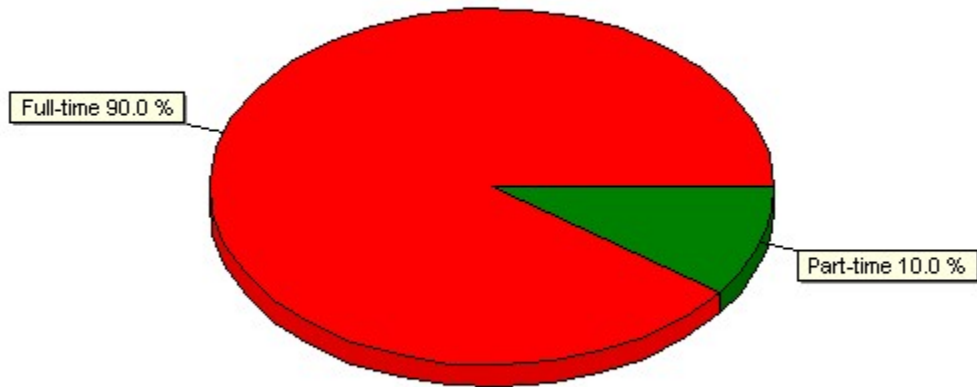
#### Position

Response	Count	Percent
Library Assistant	17	42.5%
Senior Library Assistant	6	15.0%
Assistant Librarian	15	37.5%
Sub-Librarian	0	0.0%
Deputy Librarian	0	0.0%
University Librarian	1	2.5%
Other	1	2.5%

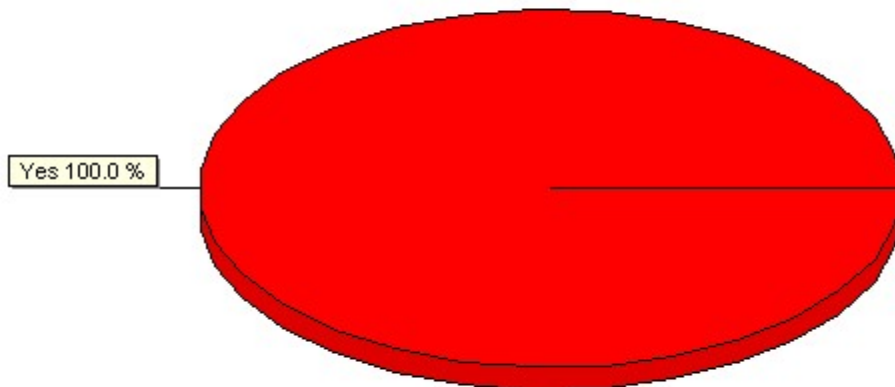
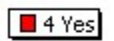
#### Other

Resource officer
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Category



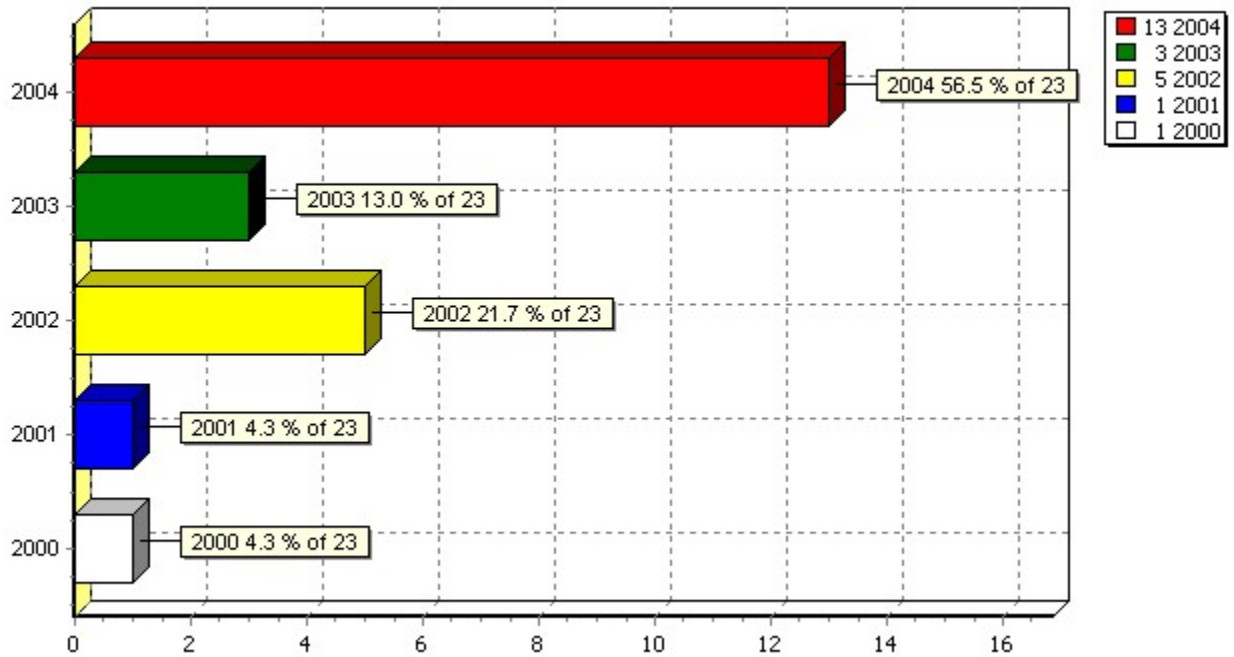
If you selected "Part-time" in the previous question, are you a job sharer?



**Have you ever attended an ANLTC course?**

Response	Count	Percent
Yes	25	64.1%
No	14	35.9%

**If you have attended a course since 2000, please tick the most recent year**



**How do you hear about ANLTC courses (please tick any that apply)?**

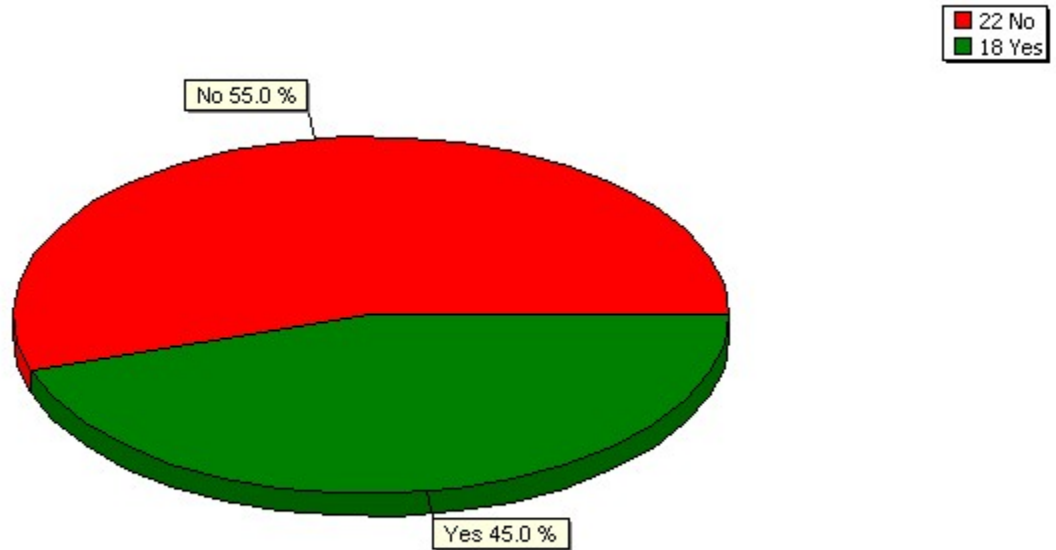
Response	Count	Percent
ANLTC Web site	4	10.0%
Library training co-ordinator/ANLTC committee member	24	60.0%
Supervisor	13	32.5%
Colleague	4	10.0%
I never hear about ANLTC courses	0	0.0%
Other	3	7.5%

**Other**

email

circulated staff emails  
ANLTC handbook

**Have you ever accessed the ANLTC Web site?**



**If you have accessed the site, do you have any comments about it?**

Easy to read, clear
very user friendly
Yes, the site is uncluttered & easy to navigate
Found information I was looking for on it, so my experience was positive
site is excellent well laid out and easy to use
Clear and precise outline of courses
Good set up. Easy to navigate.
Focused. "Does exactly what it says on the tin". And does it satisfactorily.

**Below are events offered by ANLTC in 2003. In the case of those for which you did not apply, please indicate the main reason for this**

<b>(Percentages)</b>	<b>Timing</b>	<b>Location</b>	<b>Relevance</b>	<b>Cost</b>	<b>No advance information received</b>
Library services to non-traditional users (16 Jan, UU)	25.0%	12.5%	46.9%	0.0%	15.6%
Collection management strategies (29 Jan, UCD)	18.8%	3.1%	59.4%	0.0%	18.8%
Searching the Web (6 Feb, NUIG)	29.0%	19.4%	32.3%	0.0%	19.4%
Group facilitation skills (28 Feb, NUIM)	12.9%	6.5%	58.1%	0.0%	22.6%
Supervisory skills (6 March, NLI)	32.1%	10.7%	32.1%	0.0%	25.0%
Marrying effective learning and teaching with online technology (4 Apr, DCU)	34.4%	0.0%	43.8%	0.0%	21.9%
Project management (8 Apr, NUIG)	22.6%	6.5%	51.6%	0.0%	19.4%
Disaster planning (11 Jun, UL)	15.6%	9.4%	59.4%	3.1%	12.5%
Visit to TCD Library (9 Sept)	11.1%	3.7%	70.4%	0.0%	14.8%

### **Comments**

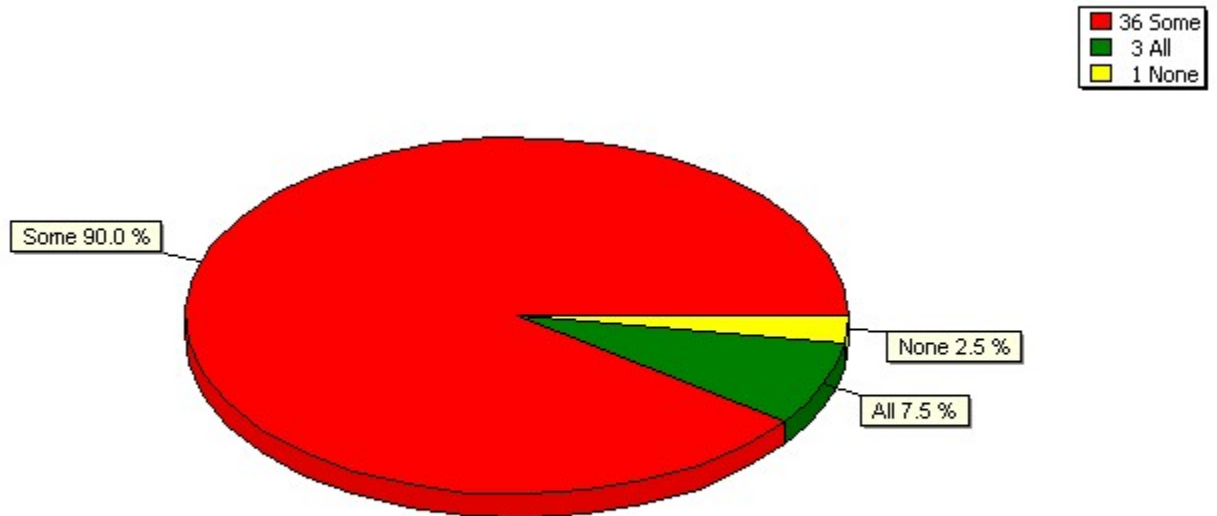
I was not working in Trinity last year so have not completed this section.
Was off work for 2003
sometimes unable to attend due to no. of applications
NB: I was on a career break for most of 2003.
Can only attend a limited number of courses both as far as my line manager is concerned and the need not to be personally overwhelmed.
I did not attend courses in 2003 as I was not employed by ANLTC affiliated library
only started attending anltc courses this year as i stupidly thought they were only aimed at librarians
Out of country for 2003 - N/A
because of family commitments I had to stay close to base and therefore took a decision not to apply for any course despite the fact there were at least three courses I was very interested in.
as a job-sharer I find it difficult at times to be able to apply and have approval for attendance on time or before the course is booked up as participation from individual libraries seems restricted

lack of awareness is mainly reason for not availing of courses

I was doing exams last year - could not attend.

Staff Shortage in Dept at time of courses

**In general, do you feel ANLTC courses are relevant to your work?**



### Comments

well organised and interesting

relevance of courses can change over time, moving departments, changes in how we do certain work, etc.

Good variety

although some are more relevant to the actual work one does but all help to improve knowledge and understanding

I wasn,t really aware of relevance of course to my job

**What course(s) would you like to see in the future?**

More cataloguing courses.

Using and managing electronic resources, advertising services to users, personnel management,
Course on Dreamweaver/web design; Editing & design of newsletters and promotional literature
Promotion of libraries within institutions, overview of metadata, handling difficult employees, change management,
Stress management in the workplace.
book preservation e books role play to deal with various problems
Dreamweaver
more of the same, rotating the courses through locations may improve accessibility to courses for some people.
More courses relevant to Library Assistant duties
More detailed courses relating to some of the 'general' courses offered.
Managing Electronic Resources again (I could not make the recent course in Galway) Something on the publishing industry in Ireland
I would like to see a course on Evidence Based Medicine/Problem based learning
More courses to enhance the effective use of the various databases and courses on web based skills, with hands on approach.
more in-depth training on databases searching retrieving information etc.
Implications of e-science Integration of information skills to curriculum Preservation strategies
Electronic resources
Marc 21, Metadata standards, Library of Congress subject headings. VLEs/MLEs. Intranet/web page design.
Motivational Skills- both for supervisors and for long term staff who feel unmotivated.
e journals web page design for beginners
some courses to be repeated if there is demand from people who could not get on it cataloguing and new technology as impacting on library assistants
Any dealing with electronic resources
Repeat of Electronic Resources, which I heard was excellent, hopefully in Dublin.
The courses already given are very good and comprehensive
access and disability issues. OPAC/LMS design and update. Presentations from european/international counterparts. EU library/information initiatives Project management.
As I am involved in User Education, a seminar on "Training the trainer" would be useful.
Copyright Good Customer Care
I think that there should be courses relating to IT and electronic materials.

**Apart from its role as an organiser of training, what other roles do you think ANLTC should have?**

I think it should have a forum for librarians to share information and bring up hot topics (if it doesn't already have one - I have not seen the website).
Act as a consortium for purchasing online resources. Conference organiser.
It could run slightly longer, more comprehensive, training courses in off peak periods such as the summer.
Provider of Information with regards new technologies, info systems, data bases etc
There are so many umbrella organisations that it is difficult to see how ANLTC could expand without overlapping, e.g. LIR, LAI groups - stick to training!
I don't think it needs to assume another role.
Perhaps a 'chat room' where one could liase with other library staff and share information, experiences. An example of this would perhaps be the sharing information of how 'flexi-time' works in the other instituions etc
ANLTC - Good at what it presently does
Maybe encourage increased contact between libraries in the form of visits/ sharing of expertise.
policy maker on further training of library staff facilitator for exchange scheme for library staff to work in other libraries in Ireland
Should ANLTC be involved in harmonisation between library staff requirements and training within the Public Libraries, and those within Corporate/School/University libraries?
Making known all aspects of information science as well as communicating the wide role of libraries to the general public.

**We would welcome any other comments you have**

Keep up the good work.
Well run courses, well organised, interesting, relevant and enjoyable.
I think the courses offered by the ANLTC are well organised and appropriate, and generally applaud the work put into them.
If more courses were repeated in Dublin locations, more of us would have the opportunity to attend
have noticed some of your best courses for this year which I would have loved to have attended where based in Galway and Cork - I have family committments and would not have had the time or minder available to travel Dublin based 1 or 2 day course if required would have been more suitable However I still think your courses are excellent your co-ordinators producing a very high standard of organisation and professional skills in presenting the information - attended the referencing skills course which I found excellent.
Looking forward to future ANLTC courses
I have really enjoyed every course I have attended and hope there will be many



more interesting courses coming up. I wish there were more places available so one would not have to 'fight' to get on (although this must mean they are very popular and that should please the organisers)

I really can't make any comments as up to now I haven't been on an ANLTC course

More publicity about courses would be helpful .

I found both courses that I did in the past very useful and interesting, and enjoyed the opportunity to meet library staff from other institutions. Keep up the good work!

None at this time

Pretty much as for 12 and 13 but it would be a good idea to have courses on electronic libraries as I think that there will be many such libraries in the future.